

BUSINESS POLICIES

STORE HOURS:

WEEKDAYS 7am to 5pm
SATURDAYS 8am to 4pm
SUNDAYS CLOSED

RESERVATIONS - Reservations are recommended on all rental equipment. Your reservation will assure you that your equipment will be here and ready to go when you need it. Equipment not picked up within one hour of the reserved time will be released to another customer unless we are contacted by you to reschedule.

DELIVERIES - We will deliver and pick up anywhere within reason. Delivery charges are based on distance from the store, size of equipment and set-up and tear-down requirements. Call for delivery prices.

RENTAL PERIODS -

- MINIMUM** On most items, any 3 or 5 hour period during store hours. Some items carry a 1 day minimum.
- DAILY RATES** As indicated in the rate guide are based on a 24 hour period. Items are due back the at same time the next day.
- WEEKLY RATES** Based on a calendar week (7days).
- SPECIAL RATES** Are available for 24 hour periods, Weekends, Sundays and Overnight. Call us when you require special arrangements. Often, exceptions can be made to meet your needs.
- NO FREE TIME** Other than special rates, we charge for all time out, including Saturday, Sunday, and holidays. Time charged is portal to portal. Hourly time fees are charged after 24 hours.

SAVE MONEY BY RETURNING EQUIPMENT PROMPTLY!

DEPOSIT - A deposit is charged to the customer at the beginning of the rental contract. All rental equipment and accessories thereof, must be returned on time and in the same condition as when they are rented to have the deposit refunded.

MAINTENANCE - The customer is responsible for all basic machine maintenance, i.e.; check engine oil, lubricate, check radiator, etc. In the event of the equipment becoming unsafe or in a state of disrepair, the customer will immediately discontinue use and promptly return it for repair or replacement.

TO AVOID EXTRA CHARGES; RETURN EQUIPMENT CLEAN, UNDAMAGED AND ON TIME

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LOSS & DAMAGE WAIVER GUIDE

Under the terms of the rental contract, rented equipment must be returned in the same condition as received, reasonable wear and tear excepted, making you responsible for the cost of repairing damaged equipment.

In consideration of an additional 10% of the gross rental charges, Shaker Rentals agrees to modify your responsibilities by giving up our right to recover the cost of repairing or replacing rental equipment returned damaged as a result of:

Accident	Windstorm	Explosion	Auto Collision
Loss due to fire*	Flood	Earthquake	Lightning
Burglary**	Smoke	Riot	Aircraft
Vandalism*	Hail	Dropping	

**Police Report Required*

***Police report and proof of forced entry required*

*Note: Damage Waiver only covers **burglary** of audio/visual and transit/levels*

Shaker Rentals would recover the cost of repairing or replacing equipment when returned in a damaged condition as a result of:

Abuse or misuse	Exceeding rated capacities
Tire Damage	Theft (other than burglary)
Loss of accessory	Violation of rental agreement
Intentional damage	Actions of third parties
Improper servicing	Mysterious disappearance
Improper Transporting	Ignoring Safety/Warnings and instructions

Damage Waiver is **NOT** insurance. Shaker Rentals, or its agents, shall be subrogated for any recovery rights that the renter may have for damage to the equipment rented in the form of insurance protection for such damage or loss.

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